

Short Report



Tourist information on the Loreley | ©Vanessa Westermayer

Tourist information Loreley-Plateau

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Welcome!

Embark on a journey through time and discover everything worth knowing about the myth of the Loreley, viticulture, fauna and flora, geology and Rhine navigation.

In 2002, the "Upper Middle Rhine Valley" between Rüdesheim / Bingen and Koblenz was added to the list of UNESCO World Heritage Sites.

Experience a fantastic Rhine journey on your tour as a 3D film experience in the Mythos Room. Discover this unique natural and cultural landscape with its beauty and diversity completely new.

TEST RESULT

for

Tourist-Information Loreley-Plateau

56348 Bornich, Certificate-ID: PA-00357-2024



This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

June 2025 – May 2028

is entitled to use the label

»Accessibility checked«

and the associated pictograms

in accordance with the contract.



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Overview

- Tourist information, personal advice and information about the Loreley Plateau and the region
- Exhibition on the subject of the 'Loreley myth'
- Souvenir shop

Accessibility at a glance

- Parking for people with disabilities
- Stepless access to buildings
- All rooms and facilities that can be used by guests are accessible without steps or via a ramp
- 90 cm minimum width of all passageways/doors
- WC for people with disabilities
- Assistance dogs welcome

Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – partially accessible for people with walking disabilities and wheelchair users**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There are ten parking spaces for people with disabilities.
- The Loreley visitor center bus stop is 150 m away.
- All rooms and facilities that can be used by guests are accessible without steps/at ground level or via a ramp.
- There are no gradients of more than 8%.
- All doors/passages and paths that can be used by guests and are raised are at least 90 cm wide.
- Exhibits and information are predominantly visible from a seated position.
- The counter/cash desk is no more than 80 cm high or there is an alternative way of communicating while seated.
- Seating is available.
- There are two designated places for wheelchair users in the movie room.
- There is a public toilet for people with disabilities, which can be accessed from both sides (at least 80 cm). There are folding grab rails on the left and right.

Information for people with hearing impairments and deaf people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no audio induction loop system.
- There is no clearly visible alarm.
- The information in the exhibition is provided in writing.

Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs are welcome.
- The signage (for orientation) is designed in easily legible and high-contrast lettering.
- All elevated areas that can be used by guests are brightly lit and glare-free.
- An outgoing emergency call in the elevator is confirmed acoustically.
- Some staircases have a handrail.
- Information on the exhibits is visually rich in contrast.
- Information is not available in Braille or prismatic writing.

Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name of the tourist information office is clearly recognizable from the outside.
- There is no colored or pictorial guidance system available.
- The information in the exhibition is provided in writing, but not in easy language.

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.



Parking lot for people with disabilities

©Julia Marmulla



Parking lot for people with disabilities

©Julia Marmulla



Entrance visitor center

©Julia Marmulla



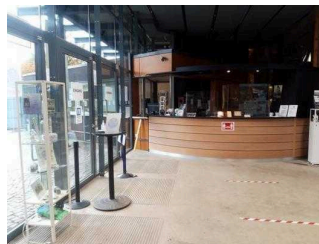
Entrance bistro

©Julia Marmulla



Entrance bistro

©Julia Marmulla



Foyer and store

©Julia Marmulla



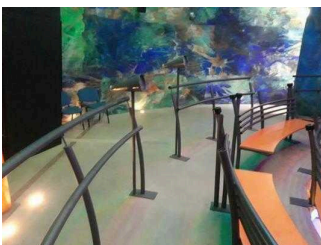
Foyer and store

©Julia Marmulla



Ausstellungsraum

©Julia Marmulla



Ausstellungsraum

©Julia Marmulla



Bistro at the visitor center

©Julia Marmulla



WC for people with disabilities in the bistro area

©Julia Marmulla



WC for people with disabilities in the bistro area

©Julia Marmulla



Additional entrance to the WC area

©Julia Marmulla



Additional entrance to the WC area

©Julia Marmulla

Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

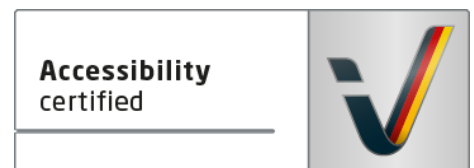
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

"Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



"Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

